

A Publication of the National Association for Justice Information Systems

Summer 2009

# Target Committed to Improved Public Safety

arget Corporation has been committed to improving public safety through its Target and BLUE program. The Target and BLUE program supports a variety of law enforcement and public safety initiatives and programs such as Safe City (see related article), National Night Out, Law Enforcement Grant Program, Equipment Donation Program, Investigative Support, Forensic Services and Sting Trailers. Target recognizes that effective law enforcement and improved public safety contribute to safe communities.

Several of these programs offer alternative resources to law enforcement and public safety agencies. Since 1990, Target has funded its Law Enforcement Grant Program (LEGP) to provide grants of \$500 to \$2,000 to local law enforcement agencies to acquire needed equipment and to fund prevention programs. Grant applications are accepted from March 1 through May 31 each year. To date, grants totaling more than \$3.5 million dollars have been awarded to law enforcement agencies throughout the country.

Through its equipment donation program, Target offers law enforcement access to "gently-used" equipment such as computers and surveillance equipment. Several hundred computers have been donated under this program, and in some instances, these are the only computers available to small police departments.

Not surprisingly, Target has developed a highly trained investigative program to help combat retail theft. Target investigators have worked with local law enforcement to help combat organized shoplifting rings and other criminal activities that extend beyond the boundaries of their stores and into the community.

Target has also established their own forensic laboratories in Minneapolis and Las Vegas. Target labs have worked with

## President's Message - 2009 NAJIS Conference Join Us this September in Music City USA

Times are hard. Many of us have experienced significant reductions in funding, yet are expected to continue to support established and even new programs. Many jurisdictions have imposed travel restrictions that make attending conferences extremely difficult. Yet now is not the time to ignore training and educational opportunities! Stretching limited resources requires creative problem solving skills and access to new ideas about how to make ends meet financially.

This year's NAJIS conference addresses this challenge by offering a variety of

sessions on how to stretch budget dollars and look for new funds from both within and outside the public sector including a session on how Target supports public safety programs and the Department of Justice is distributing grants funds under the American Recovery and Reinvestment Act (stimulus funding). Access to some of these funds may be tied to the use of specific technologies, such as the National Information Exchange Model (NIEM), and several sessions will address what these technologies are, how they are used and how well they work.

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other law enforcement agencies by assisting in forensic analysis of latent fingerprints, audio and video analysis and computer forensics. A significant portion of the work performed by these labs is unrelated to Target activities and is offered free of charge to law enforce-

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Computer screens at Target's forensics lab promote its ties with law enforcement. (By Ben Garvin For The Washington

# Inside this issue:Target Committed to Improved1Public Safety1President's Message1Identity Theft Facilitated by<br/>Government Websites2Safe City Program Teams<br/>Business, Law Enforcement<br/>And Community to Fight Crime3What is NAJIS?3

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## Identity Theft Facilitated by Government Websites By Steve Prisoc, New Mexico Judiciary CIO

In the rush to publish public records to the Internet, many public agencies have neglected to remove sensitive identifiers, such as social security numbers, before making database information and imaged documents available to the public. As a result of complaints, and actual incidents of serious data theft resulting from unfiltered publishing of court documents and data to the Internet, many states and local governments are rethinking the practice of published court data and documents on the web.

Some open records advocates downplay the notion that identity thieves gather the data needed to perform their crimes from government Web sites. They point to the fact that there is little evidence supporting the notion that identity thieves collect compromising data from online public records. Such evidence is scarce, at least in part, to the difficulty of ascertaining the root cause of any particular identity theft incident. Identity thieves using computers can easily conceal themselves from detection by obscuring their identities, locations, and IP addresses. To complicate matters, many computer criminals operate offshore in countries that have no extradition treaties with the U.S.

Because law enforcement agencies generally lack sophisticated tools to deal with complex computer crimes, computer criminals tend to operate without much concern for apprehension. These crime types are new and the justice community has not yet had time to develop an effective response. Jody Westby, chair of the American Bar Association's privacy and computer crime committee, points out that "cybercrime laws are weak, thieves are difficult to track and trace, the information they steal is too easy to take and use, and there are international jurisdictional issues that are hard to prosecute."

The usual methods of crime detection, such as eyewitness testimony, informants, and biometric evidence such as latent prints or DNA, rarely apply to computer crimes. The small fraction of computer crimes that are solved and adjudicated are frequently perpetrated by relative amateurs, who lack the basic skills to cover their tracks in cyberspace.

The Federal Trade Commission's (FTC) most recent survey on identity theft shows that in 2005, 8.3 million people in the U.S, or 4.6 percent of the adult population, were victimized by identity thieves. Many of these incidents occurred as a result of lost credit cards, or through opportunistic credit card or check thefts by someone known to the victim. However, most identity theft victims, 56%, have no idea how their personal information was acquired. Most opportunistic identity thefts come to the victims attention within a relatively short period of time, and some discover the crime almost immediately when they notice a missing wallet or credit card. Other victims, particularly those involved in computerized identity thefts, first become aware of their loss when they receive a bill or statement from a bank, loan holder or credit card company. Some remain unaware that they have been victimized for months. The FTC survey revealed that 33% of victims did not learn that they were objects of identity thieves for six months or more.

According to the Government Accounting Office (GAO), "Identity theft is a serious problem because, among other things, it can take a long period of time before a victim becomes aware that the crime has taken place and thus can cause substantial harm to the victim's credit rating." In the GAO's report, Identity Theft: Governments Have Acted to Protect Personally Identifiable Information. but Vulnerabilities Remain, the GAO maintains that identity theft causes individuals lost job opportunities, loan refusals and even arrests due to mistaken identity. Many victims also incur substantial costs in time and money to clear their records. Of course, most victims of computer identity theft have almost no chance of knowing how they were victimized since by the time an identity theft is detected, the trail has gone cold and the thieves and their computers have moved on.

One example of how computer identity theft can go unnoticed until the victim

receives a bill for goods or services charged by thieves began when Cynthia Lambert was stopped in Hamilton County, Ohio, for speeding, in September of 2003. She was issued a ticket that included her social security number, driver's license number, address and date of birth. The ticket data was subsequently posted on a Hamilton County court Website. Ms. Lambert later received bills for two suspicious credit purchases, totaling \$20,000.

Police later charged a woman who was unknown to Ms. Lambert with the crime. The woman pleaded guilty to felony fraud charges in connection with the Lambert's theft and admitted that she lifted Lambert's personal information, as well as information on other individuals, from the Hamilton County court Website. According to the New York Times article, *Dirty* 

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### President's Message

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NAJIS is well-aware of funding limitations and travel restrictions, and we have tried to make this year's conference as affordable as possible. The conference is centrally located in Nashville, which is easily (and at this point very cheaply) accessible by air and also accessible by car from many neighboring states in the southeast. The hotel is offering rooms at federal per diem rates and the conference registration includes many meals. We have always tried to make the NAJIS conference affordable, and we've really tried to stretch your and our dollars as far as possible this year.

Please consider joining us in Nashville September 15-17. We're sure you'll find the sessions informative and maybe even help you find ways to maximize your funding opportunities. You will also have the opportunity to learn about many other current technology topics. To register, go to www.najis.org.

Hope to see you in Nashville!

Laura Radke

NAJIS President

# Safe City Program Teams Business, Law Enforcement, Community to Fight Crime

he Safe City program is a community based initiative that unites law enforcement, businesses, city officials and residents in efforts to prevent crime and improve community safety. The Safe City Program focuses on two activities: Building Community Partnerships and Providing Technical Solutions. Community partnerships are built around strong leadership from local law enforcement but engage a variety of community resources such as other government leaders, community leaders, businesses and community organizations and service clubs. By developing a core community of interest around community safety, the Safe City Program can provide improved communications and education about how to improve safety within the community.

The Technical Solutions program provides opportunities to apply many technologies

#### What Is NAJIS?

The National Association for Justice Information Systems (NAJIS) is an organization of individuals responsible for the acquisition, operation and management of local, state, tribal and federal criminal justice information systems.

All practitioners in prosecutor's offices, the courts, law enforcement, probation, corrections and allied agencies who design, improve, implement or supervise automated information systems can benefit from participating in NAJIS. Individuals who are investigating, evaluating and purchasing automated systems—both hardware and software—for criminal justice purposes are encouraged to join and participate in NAJIS activities.

NAJIS began in 1981 as the PROMIS (Prosecutors Management Information System) User Group and has grown to encompass the needs of all criminal justice agencies. The promotion of integrated criminal justice and new technologies is the focus of NAJIS.

NAJIS conducts an annual educational conference, publishes a newsletter and website with the goal of improving the criminal justice system through the practical application of technology. to improve information sharing among citizens and other community members. Assistance can be provided in areas such as radio communications, closed circuit television, and alert notification systems.

The Safe City Program was started by Target Corporation and has been joined by many other companies including major corporations such as Motorola and Unisys as well as smaller companies that provide community safety solutions such as Segway and Firetide. A complete list of Safe City sponsors can be found on the Safe City website – <u>www.safecity.com</u>.

Many communities both large and small have joined the Safe City Program. Major cities include: Philadelphia, Denver, Boston, Cincinnati, Minneapolis and St. Paul. Smaller communities joined in as well including: Clovis, Compton and Chula Vista in California, and Hyattsville, MD and Flint Township, MI. A complete list of participating cities is also available on the Safe City website.

The most recent addition to the Safe City Program is Washington, D.C., which inaugurated the Safe City Program at the end of 2008. Included as part of the program, the city will install closed circuit cameras in several community centers and on streets in the Trinidad and Ward 5 neighborhoods. Funding for this equipment is shared by the Safe City partners and the DC Police Foundation highlighting the importance of collaboration and cooperation between the Safe City Program and local community groups.

"This is a prime example of law enforcement working with the community to address their needs. It is a partnership of law enforcement, government and business that will help reduce crime in Trinidad," said Metropolitan Police Chief Cathy L. Lanier.

Thanks to the Safe City Program for providing the information used in this article. For more information about the Safe City Program, go to <u>www.safecity.com</u>. *InfoSys* is a publication of the National Association for Justice Information Systems.

#### Subscriptions are free.

To receive this newsletter: email your request to: najisboard@gmail.com or contact NAJIS at: 720 7th Street, NW 3rd Floor Washington, D. C. 20001 or call: 202-448-1720 or visit our website at www.najis.org

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# 2009 NAJIS Conference Agenda

Monday – September 14, 2009			
5:00-7:00	Hospitality Suite – Pre-registration		
	Tuesday – September	15 2009	
7.00.0.00		13, 2003	
7:30-8:30	Continental Breakfast and Registration		
8:30 - 8:45	Welcome, Laura Radke, NAJIS President		
8:45-9:45	Keynote: Session 1: The State of Justice Information	Sharing	
9:45-10:00	Break		
10:00-12:00	NAJIS Roundtable: Justice IT Projects and Problems		
12:00-1:30	Luncheon, Justice Systems Applications Presentations		
1:30-2:45	Session 2: Show Me the Money: Federal Funding Opportunities		
2:45 - 3:15	Break – Ve	ndor Exhibits	
	Business Focus	Technology Solutions	
3:15-4:15	Session 3 : Methamphetamine precursor tracking and sharing of data intelligence	Session 4: Security: Use Cases for Management Controls	
4:15-5:00	Session 5: JISP: Supporting Virtual Hallways through the use of Webinars		
6:00	Conference Social Event: Dinner and Entertainment	at the Wildhorse Saloon	
	Wednesday, Septembe	er 16, 2009	
7:30 - 8:30	Continental Breakfast		
8:30 - 8:45	Announcements – Evaluation Prize Drawing		
8:45-9:45	Plenary – Session 6: Case File: BTK Murder Case		
9:45-10:00	Break		
10:00-11:00	Session 7: Fusion Centers: Current Activities and In	itiatives	
	Business Focus	Technology Solutions	
11:00-12:00	Session 8: Alphabet Soup: Making Sense of Na- tional Standards, Initiatives and Programs	Session 9: Leveraging the Power of Biometrics	
12:00-1:15	Luncheon (provided)		
1:15-2:15	Session 10: Do You "Tweet"? Social Media in the Business Environment	Session 11: Web Services LIVE – Demonstration of Open Source Solution	
2:15-2:30	Break – Vendor Exhibits		
2:30-3:45	Session 12: Recession-Proofing Your IT Shop	Session 13: NIEM Case Study: To be determined	
4:00-5:00	Session 14: Open Source – Is It a Realistic Option for Government?	Session 15: NIEM Case Study: Forensic Information Data Exchange (FIDEX)	
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# 2009 NAJIS Conference Agenda (continued)

Thursday – September 17, 2009

8:00 - 8:30	Continental Breakfast	
8:30-8:45	Announcements – Evaluation Prize Drawing	
8:45-10:00	Plenary – Session 16: Leveraging Corporate Resources – The Target Way	
10:00-10:15	Break	
10:15-11:30	Plenary – Session 17: Mobile Computing	
11:30-12:00	Conference Feedback and Evaluation Session – Planning for the Future	

#### 2009 NAJIS CONFERENCE AND HOTEL REGISTRATION

Sheraton Nashville reservations, call 1-800-325–3535 or 1-615-259-2000 or register on the NAJIS website, www.najis.org .

Hotel reservations must be made by August 28, 2009 in order to receive the conference and federal per diem room rate of \$117.00 per night. When making your room reservation be sure to identify yourself as part of the NAJIS conference. If you require any special accommodations, please notify the hotel when you reserve your room.

Conference registration includes NAJIS conference program, luncheons, and outing.

#### **Registration \$495**

Name:
Title:
Organization:
Address:
Address:
Phone:
E-mail:
Please make checks payable to NAJIS and send with this form to:
NAJIS
720 7th Street NW

720 7th Street, NW 3rd Floor Washington, D.C. 20001

Register on-line at: www.najis.org

#### THE VENUE

This year's conference will be held at the Sheraton Downtown Hotel in Nashville, Tennessee. Located centrally in downtown Nashville, you will have ready access to shopping and other downtown attractions.

#### Make your hotel reservations now by calling

1-800-325-3535 or 1-615-259-2000

Or you can register directly from the NAJIS websitewww.najis.org

#### THE CONFERENCE

NAJIS conferences focus on top concerns of justice system practitioners. This is the one conference put on by practitioners for practitioners. Conferences are designed to provide forums to exchange ideas, problems and solutions. Ample opportunities are provided to network with speakers and other conference participants.

A vendor exhibition is also provided giving participants the opportunity to look at the latest in technology.

Find out why one 2008 participant said:

## *"I go to a lot of conferences and by far NAJIS is the most informational and FUN."*

The conference fee includes a hospitality suite, three continental breakfasts, two luncheons, and an evening outing. This year's outing will be dinner and entertainment at the Wild Horse Saloon—www.wildhorsesaloon.com.

For additional registration information, call 202-448-1720.

For Vendor Information, contact: David Naisby, 717-214-7461 or dnaisby@state.pa.us.



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#### ment.

Target has demonstrated its commitment to improved public safety through a variety of initiatives that it supports though its Target and BLUE program. Local law enforcement and public safety organizations should be aware of these resources and can particularly benefit from the initiatives described here. For more information about the Target and BLUE program, contact

AP.Community@Target.com.

Thanks to the Target and BLUE Program for providing much of this information.

Target will present a session on their law enforcement and public safety programs at the 2009 Conference

# Identity Theft from Websites

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Laundry, Online for All to See (September 5, 2002), the Hamilton County court Web site also inadvertently fed information to another identity thief. Jim Moehring, a bank manager in Cincinnati, received a speeding ticket, which earned his personal data a spot on the court Web site. An identity thief used Mr. Moehring's Social Security number to open credit accounts that were later discovered by Mr. Moehring's wife. "It's a double edged sword," said Mr. Moehring, who was also an avid user of the court's website for applicant checks.

The State of Florida has been for many years the leader in making information in government databases available to the public. When court clerks began putting court case information online, citizens complained about their personal identifiers appearing on the Internet, and the Supreme Court of Florida ordered a moratorium on posting court case information to the Internet in 2003, pending study of the problem. In 2006, the Supreme Court allowed the Manatee County Clerk of the Circuit Court to initiate a one-year pilot program to post information, including complete documents, to the Internet. The pilot program, which has since been extended by Supreme Court, demonstrated that through use of automated redaction software, that sensitive identifiers such as social security numbers and dates of birth could be successfully redacted so that documents and database information could be posted to the web without causing undue risks to citizens.

The trend toward putting court records on the Internet will likely continue due to demand by businesses and members of the public. Fortunately, deploying automated redaction to eliminate sensitive identifiers from public view will allow courts and other justice agencies to post information and documents in such a way as to significantly reduce the risk of identity theft.

For more information about this topic contact Steve at sprisoc@nmcourts.gov

## Plan now to attend the 2009 NAJIS Conference September 15-17 in Nashville - Music City USA!

Register now for the 28th annual NAJIS Conference and Exhibition, September 15-17, 2009, which will be held at the Downtown Sheraton Hotel in Nashville, Tennessee — Music City USA!

Designed by justice practitioners, This conference is targeted at law and justice technology professionals. The conference content will address issues related to the acquisition and use of technology in criminal justice, courts and public safety.

#### **Registration:**

Before August 21, 2009 (Early Registration): \$395.00 per person.

On or After August 21, 2009 (Regular Registration): \$495.00 per person.

Register now at <u>www.najis.org</u>.



Photograph courtesy of the Nashville Convention and Visitors Bureau